



TERMS & CONDITIONS

This website is owned and operated by MMP Studios LLC. The terms and conditions set forth are terms under which you may use our website and services as offered by MMP Studios LLC. By accessing this website or purchasing a service offered on this site you agree to have read and understood these terms, and to be bound by the terms set forth under these Terms and Conditions. If you can not agree to these terms, you are prohibited from using our website and/or our services.

AGREEMENT TO TERMS AND CONDITIONS

MMP Studios LLC Terms and Conditions contained in this agreement shall govern your use of this website and all of its content. These terms outline the rules and regulations regarding the use of MMP Studios LLC on our website Mmpstudios.com. All content including logos/ documents/services/ designs are subject to these terms. MMP Studios LLC offers users a chance to purchase graphic design and photography services. In order to use our website and/or use our services, the user must be at least 18 years of age, or of the legal age of majority in your jurisdiction, and possess the legal authority to abide by these terms as a binding agreement. The user is not allowed to use this website and/or use our services if doing so is prohibited in your country or under any law or regulation applicable to them. If you can not agree to these terms, you are prohibited from using our website and/or services.

PRIVACY POLICY

This policy is to inform users of the collection and use of any personal information when deciding to use our website and/or services. If you choose to use our website and/or services, you agree to the collection and use of information in relation to this policy. Any information we collect is used to provide and improve our services. Information will not be used or shared with anyone except as described in this Privacy Policy.

Information collected; such as name, address, phone number, email, and images, by MMP Studios LLC will not be shared with anyone other than those working under MMP Studios LLC. These include individuals and/or parties outsourced by MMP Studios LLC to complete graphic design or photography services. Information may be stored on MMP Studios LLC website dashboard and any hard drives and/or program used to complete the service. MMP Studios LLC may use completed graphic designs or photos purchased by user to post on social media, their website, and other platforms to promote their services. If the user does not wish to have their graphic designs or photos used for promotional purposes at all or until a specific time, they must inform MMP Studios LLC via email at mmpinfo@mmpstudios.com.

REFUNDS AND CANCELLATIONS

The prices we charge for our graphic design and photography services are listed on the website. We reserve the right to change our prices for products/services displayed at any time, and to correct pricing errors that may inadvertently occur. When purchasing a service, you agree that: (i) you are responsible for reading the full item listing before making a purchase: (ii) you enter into a legally binding contract to purchase an item when you complete the check-out payment process.

Graphic design requests are placed and started once confirmed. Graphic design project requests are not confirmed until full payment is received. Once payment has been received, a refund will not be honored or issued unless a request is submitted by the client for one of the following reasons: (i) If the purchased graphic design(s) was not delivered on time according to the turn-around time listed on the website, this excludes adjustments and corrections requested by the user (ii) or the purchased graphic design(s) was never sent by MMP Studios LLC and received by the purchaser. A full refund of the late or missing graphic design(s) excluding taxes and fees will be processed and returned back to the payment method used to purchase the design(s) within 3-7 business days. MMP Studios LLC is not responsible for refund delays caused by third party issuers such as banks and payment apps. If the client is not satisfied with their project(s) or services rendered, up to 2 free revisions may be requested. Once you have exhausted your 2 revisions, each additional revision and/or new concept will be an additional charge determined by MMP Studios LLC, and no refund may be requested or issued. PSD files are stored safely on a harddrive for up to 90 days for client's convenience, in case the client needs a revision or an additional copy. MMP Studios LLC is not responsible for unforeseen circumstances in the event a file(s) can not be accessed due to circumstances out of our control, such as a defunct file or harddrive.

A deposit is required when booking a photoshoot. The remaining payment amount will be received at the time of the shoot in cash or by debit card payment made via invoice. Checks will not be accepted. If the client can not pay the remaining amount upon arrival at the session, the shoot will be cancelled and the deposit will not be refunded.

The client will not be able to reschedule and will have to re-book another shoot. Photoshoots that have been booked and/or purchased can be cancelled and deposit refunds for photography services can be issued upon request up until 48 hours before the time of the booked shoot. The shoot will be cancelled and a full refund excluding taxes and fees will be processed and returned back to the payment method used to purchase the photoshoot within 3-7 business days. MMP Studios LLC is not responsible for refund delays caused by third party issuers such as banks and payment apps. If it is under 48 hours until the time of the shoot, no refunds will be issued. If it is under 48 hours until the time of the booked shoot, the client can choose to reschedule their shoot for another date and/or time. If the client is late, that time is still counted towards the booked amount of time. If the client is not satisfied with the photos received after the photoshoot, no refunds will be issued. The client can request revisions and additional edits if desired. PSD files are stored safely on a harddrive for up to 90 days for client's convenience, in case the client needs a revision or an additional copy. MMP Studios LLC is not responsible for unforeseen circumstances in the event a file(s) can not be accessed due to circumstances out of our control, such as a defunct file or harddrive.

SUBSCRIPTIONS AND PACKAGES

Upon purchase and/or subscription of a subscription or a package listed on this website, the user agrees to the following terms and conditions regarding subscriptions and packages.

Graphic design requests are placed and started once confirmed. Graphic design project requests are not confirmed until full payment is received. Once payment has been received for a package, a refund will not be honored or issued unless a request is submitted by the user for one of the following reasons: (i) If one or more of the graphic design(s) included in the purchased package was not delivered on time according to the turn-around time listed on the website, this excludes adjustments and corrections requested by the user (ii) one or more graphic design(s) included in the purchased package was never sent by MMP Studios LLC and received by the purchaser. A refund of the late or missing graphic design(s) excluding taxes and fees will be processed and returned back to the payment method used to purchase the design(s) within 3-7 business days. MMP Studios LLC is not responsible for refund delays caused by third party issuers such as banks and payment apps. If the client is not satisfied with their project(s) or services rendered, up to 2 free revisions may be requested. Once you have exhausted your 2 revisions, each additional revision and/or new concept will be an additional charge determined by MMP Studios LLC and no refund may be requested or issued. PSD files are stored safely on a harddrive for up to 90 days for client's convenience, in case the client needs a revision or an additional copy. MMP Studios LLC is not responsible for unforeseen circumstances in the event a file(s) can not be accessed due to circumstances out of our control, such as a defunct file or harddrive. We do not offer refunds if all included design requests are not submitted within 60 days after purchase.

Graphic design requests are placed and started once confirmed. Graphic design project requests are not confirmed until full payment is received. Once a subscription has been started and the first payment has been received, a refund will not be honored or issued unless a request is submitted by the user for one of the following reasons: (i) If one or more of the graphic design(s) included in the monthly subscription was not delivered on time according to the turn-around time listed on the website, this excludes adjustments and corrections requested by the user (ii) or one or more graphic design(s) included in the subscription was never sent by MMP Studios LLC and received by the purchaser. A refund of the late or missing graphic design(s) excluding taxes and fees will be processed and returned back to the payment method used to purchase the design(s) within 3-7 business days. MMP Studios LLC is not responsible for refund delays caused by third party issuers such as banks and payment apps. If the client is not satisfied with their project(s) or services rendered, up to 2 free revisions may be requested. Once you have exhausted your 2 revisions, each additional revision and/or new concept will be an additional charge determined by MMP Studios LLC and no refund may be requested or issued. PSD files are stored safely on a harddrive for up to 90 days for client's convenience, in case the client needs a revision or an additional copy. MMP Studios LLC is not responsible for unforeseen circumstances in the event a file(s) can not be accessed due to circumstances out of our control, such as a defunct file or harddrive. We do not offer refunds if all included design requests are not submitted within the monthly time frame. Clients can cancel their subscription at any desired time. If payment has already been made for the month the client decides to cancel, the payment will not be refunded.